

BOSTON HOUSING AUTHORITY

Administration

52 Chauncy Street

Boston, Massachusetts 02111

Phone: 617-988-4119

Fax: 617-988-4133

TDD: 800-545-1833 x420

www.BostonHousing.org

March 23, 2020

Dear BHA Residents:

As the COVID-19 situation continues to evolve, it is my highest priority that we protect the health and safety of our residents, and ensure that essential services continue as needed.

Boston Housing Authority staff are working around the clock to make sure that our communities are prepared for the coming weeks.

The BHA has already put in place a number of measures across the authority to increase cleaning protocols and practice social distancing to best protect you and your families. We are working closely with our private management companies as well to ensure that all recommended health protocols and procedures are being implemented at all BHA sites. You will also be hearing from your managers directly about these activities.

In addition:

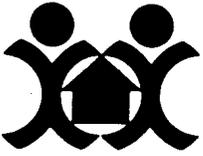
1. Essential services will continue at all BHA developments; offices and common areas at sites are closed to the public and being utilized to provide essential services.
2. Please follow your site manager's instructions as to how best to communicate with your site staff and request repairs or assistance as needed.
3. BHA's central office staff at Chauncy Street are working via email and phone. For information, see the BHA's website at www.bostonhousing.org.
4. There are free food sites set up throughout the city and we are working closely with the City of Boston to ensure that everyone is able to get needed food and medicines. Further information will be distributed and can be found at www.boston.gov.
5. Call 311 to reach the City of Boston's Health Line if you have questions about the virus.

The most important thing for residents to do is to follow basic COVID-19 guidance: frequent hand-washing; avoiding touching your face; limiting visitors; cleaning high-touch surfaces frequently; and practicing social distancing. Social distancing means seriously limiting in-person contact with others, and when it is necessary to be in the same room, keeping six feet away from others. You can view updated information at www.bphc.org.

If you have concerns or need information or assistance, please call your management office, and we will continue to do everything we can do to help. We will continue to update you as things progress. Take good care and thank you.

Sincerely,

Kate Bennett
Administrator



BOSTON HOUSING AUTHORITY
 Administration
 52 Chauncy Street
 Boston, Massachusetts 02111

Phone: 617-988-4119
 Fax: 617-988-4133
 TDD: 800-545-1833 x420
www.BostonHousing.org

This is an important document. If you require interpretation, please call the telephone number below or come to our offices.

Este es un documento importante. Si necesita interpretación, por favor llame al número de teléfono que aparece abajo o visite nuestras oficinas.

這是一份非常重要的文件。如果您需要翻譯服務，請撥下面的電話或前往我們的辦公室

Isto é um documento importante. Se exige interpretação, por favor chama o número de telefone embaixo ou vem a nossos escritórios.

Это важный документ. Если Вам требуется перевод, пожалуйста позвоните нам (телефонный номер ниже). Или придите в наш офис.

Đây là một tài liệu quan trọng. Nếu quý vị cần phiên dịch, vui lòng hãy gọi cho số điện thoại bên dưới hoặc đến các văn phòng của chúng tôi.

នេះ គឺជាឯកសារសំខាន់មួយ។ ក្នុងករណីលោកអ្នក ចាំបាច់ត្រូវចង់បានការបកប្រែ សូមទូរស័ព្ទលេខខាងក្រោមនេះមកកាន់ ឬ

អញ្ជើញមកទាក់ទងដោយផ្ទាល់នៅការិយាល័យយើងផ្តុំ។

Sa a se yon dokiman enpòtan. Si ou bezwen entèpretasyon, tanpri rele nimewo telefòn ki anba la a oswa vini nan biwo nou.

Tani waa dhokomenti muhiim ah. Haddii aad rabto tarjumad, fadlan wac lambarka hoos ku qoran ama imow xafiisyadayada.

هذه وثيقة مهمة، وإذا كنت في حاجة إلى ترجمة فورية، يرجى الاتصال على رقم الهاتف المذكور أدناه أو أن تتفضل بالمجيء إلى مكتبنا.

این یک سند بسیار مهم است. اگر به ترجمه آن نیاز دارید، لطفاً با شماره تلفن زیر تماس بگیرید یا به دفتر ما مراجعه کنید.

CALL YOUR MANAGEMENT OFFICE